

GUIDELINE FOR ATTENDANT

Flying with an Attendant

In some cases, AIR SIAL may require you to travel with an attendant to ensure your safety and well-being during the flight.

When You Need an Attendant:

- If you are traveling with low-mobility or immobility.
- If you are unable to understand or respond to safety instructions provided by the airline crew
- If you are unable to communicate effectively with the cabin crew
- If you are unable to assist in your own evacuation during an emergency

If you are able to assist yourself in an emergency and feel confident in doing so, you may travel independently without an attendant. However, if you cannot assist with your own evacuation, traveling with an attendant is mandatory.

While our crew is here to help, certain tasks can only be carried out by an attendant. For example, if you require assistance with eating, taking medication, or using the toilet, you must travel with an attendant who is an adult and capable of providing the necessary support.

If you do not require such assistance during the flight, you may choose to travel independently.

Attendant Responsibilities:

It is your responsibility to arrange for an attendant's travel. The attendant must be an adult and capable of providing both physical and mental assistance. They may need to help you transfer to and from your seat, so the attendant should have the physical strength and experience necessary for these tasks.

The attendant may also need to assist with feeding, administering medication, helping with toileting, and supporting you through Customs and Immigration procedures on international flights. For safety reasons, the attendant must remain seated in the same cabin as the passenger they are assisting.

Passenger with Disability:

This table briefly summaries some disabilities natures for your information;

Passenger with Disabilities	Nature of Disability
Cerebral Palsy	May have various degrees of lost muscle control, including speech.
Deaf	Hearing problems are usually easy to detect. Various degrees range from partial deafness to total deafness.
Intellectual Disability	A learning deficit resulting in a limit on comprehension or communication.
Obesity	Passenger whose degree of obesity is such that they cannot fit into one (1) aircraft seat.
Permanently stiff knees	Passengers with a permanently stiff knee is unable to bend their knee, leaving the leg straight or slightly bent at the knee. Sometimes referred to as 'ankylosis' or 'arthrodesis' of the knee. Note: This category includes passengers who have a leg in a plaster cast.
Permanent Tracheotomy / Laryngectomy	Opening made surgically in the trachea or larynx. Allows the passenger to breathe freely through their neck rather than their mouth.
Severe Speech Impairment	Speech is very difficult to understand or the passenger is mute.
Visually Impaired	Various degrees range from: Partial, Total.
Passenger on Wheelchair	WCHR (wheelchair required for ramp)